BRAND IDENTITY VISUAL IDENTITY

## REAL ESTATE STATIONARY

## COMMUNICATIONS PHOTOGRAPHY

**APPENDICES** 

## CONTENTS

BRAND IDENTITY	5
VISUAL IDENTITY	6
Logo	6
l Colour	13
l Typography	20
Ilcons	22
I Programme logos	23
REAL ESTATE	24
I House style characteristics	24
Customer Guiding System	32
I Partnership signage	46
I EV charging	51
I A1 frames	54
STATIONARY	56
I Digital stationary	56
I Printed stationary	58
COMMUNICATIONS	63
I Tangible guidelines	63
Digital guidelines	71
I Tools	73
l Jargon	75
I Marketing Communications Code	76
I Tone of voice	77
I Punctuation	78
PHOTOGRAPHY	79
APPENDICES	98
GLOSSARY	104

## JARGON

Right	Wrong	Explanation
ANPR	LPR	Automatic Number Plate Recognition is EU English, LPR is American
Motorists	Drivers	Motorists (not drivers) – we use the word motorists for our parking customers (and the word drivers to address business drivers such as capital, employees, technological advancement etc)
Number plate	License plate	Number plate is EU English, license plate is American
Parking facilities	Car parks	We allow more than cars to park at Q-Park i.e. bicycles, coaches etc
Parking spaces	Parking places or Parking spots	We provide parkings space(s), that's what we do (spots may be perceived as a stain, i.e. a floor has spots)
Programme	Program	Q-Park Programmes, such as the LED Programme, CyberSecurity Programme etc are, as always, written in British English - whereas program is American (or related to computing i.e. software program)
P+R	P&R	We use the plus-sign $\dots + \dots$ for P+R (Park+Ride) to align with public parking signs
		We use the and-sign & mostly for internal combinations (Pay & Display for example)
Q-Park	q-park, q-Park, Q Park	Q-Park is written with capital Q and P and a hyphen in between
Season tickets	Subscriptions	In EU English, a season ticket is something you go to (theatre, football, <b>parking</b> ) - A subscription is something that comes to you (magazine, Netflix)

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