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STATIONARY

DIGITAL STATIONARY

Always use the Q-Park templates when creating documents in Word, Excel and PowerPoint. These contain all the Brand Identity elements described elsewhere in the Q-Park Brand Identity.

Content Management Systems

The Q-Park websites are populated and maintained using proprietary Content Management Systems (CMSs). The Q-Park house style has been programmed into the websites through the CSM style sheets (CSSs).

- I Sitecore for country websites.
- I Tangelo for corporate websites; financial and non-financial.

Visuals used on the Q-Park websites must conform to the guidelines for photos, visuals and icons.

Microsoft Office

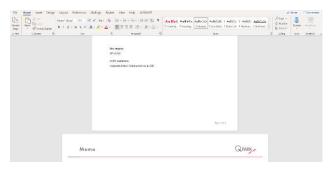
All Q-Park digital stationary is available to you by means of MS Office templates. When you create a new document, select one of the templates from the templates library.

- To create your document in Q-Park house style, simply use the styles, heading and paragraph definitions available to you.
- When inserting visuals, follow the guidelines for photos, visuals and icons.

Word

Always start a new document using one of the Q-Park Word templates. Your document will automatically have the Q-Park colours available for headings and tables.

NEW; the word templates have a 'Rotate Page' option, allowing you to use portrait and landscape pages in a document.



Rotate Page option - top left in the ribbon

Excel

Always start a new workbook using the Q-Park Excel template. Your spreadsheet will automatically have the Q-Park colours available for graphs and charts.

Bar charts are the preferred form for representing data series. Black and grey scale are preferred for series. Only use shades of red if absolutely necessary. Always start a new presentation using the Q-Park PowerPoint template. Your presentation will automatically have the Q-Park colours available for charts and diagrams.

If you need help to create a memorable presentation, please feel free to contact sacha.oerlemans@q-park.com.

E-mail

E-mails signatures are an important part of connecting with and information each other. E-mails sent to recipients outside Q-Park should always have a signature in the following format:

Met vriendelijke groet, / With regards, / Meilleures salutations, (use relevant language(s))

Your name

Q-Park Entity

Your position

- T telephone number
- M mobile telephone number (if applicable)
- E e-mail address
- I URL country website

Company name | Company address | Company postal code and city

Format telephone numbers with the international dialling code and group the digits so it is easy to read.

For example; +31 627 830 359

Do not use brackets as they limit smartphones to call the number directly!

An example;

Met vriendelijke groet, / With regards, / Meilleures salutations,

Sacha Oerlemans

Q-Park BV

Corporate Brand, Communications & CSR

T +31 433 297 127

M +31 627 830 359

E sacha.oerlemans@q-park.com

www.q-park.com

Q-Park BV | Stationsplein 8-E | NL-6221 BT Maastricht

In some countries you are legally obliged to include the number of the Chamber of Commerce number in business e-mail correspondence. In this case, add **C** and coc number.

Do not add any environmental, legal, social or commercial statements (nor logos etc) to your e-mail signature.

PRINTED STATIONARY

Logo positioning

The page margins are defined in terms of Q. Q is defined as the size of the capital Q in the Q-Park logo. Whatever the size or orientation of the paper, portrait or landscape, the margins are as follows:

Left margin: 3xQ

I Right and top margin: 2xQ

Bottom margin: 4xQ

- The horizontal red line is placed at 3xQ from the bottom of the page;
- This space is reserved for certificate logos and references, if relevant.

The remaining width between the left and right margins is divided into 3 equal parts known as y. **Y** defines the width and therefore height of the Q-Park logo with pay-off.



The Q-Park logo, with or without pay-off or add-on, is always placed flush to the right-hand margin.

Letterhead

Q-Park letterhead paper may be pre-printed or created digitally in MS Word.

When working in MS Word, select the letter template from the template library.

Figure 65: Pre-printed stationary grid (A4 portrait)

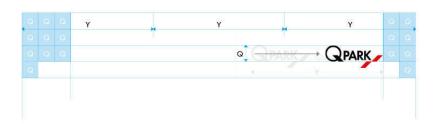


Figure 66: Pre-printed stationary grid (A4 landscape)



REAL ESTATE

The master logo in black and red is placed in the upper right-hand corner. The company's legal name and address, postal code and town, telephone number, fax number, internet, e-mail address, bank and account number and VAT number are placed below the logo. This information is aligned to the left of the logo.

In the lower right-hand corner, under the horizontal red line, logos indicating ISO certificates or EPA and/or ESPA awards may be positioned. A paper code may be printed in the lower left-hand corner.

Paper quality (when pre-printed)

Distinction Elegance, 90 gr/m2, with watermark Size A4 (210 x 297 mm)

Typefaces used

Company name: Futura T Demi 9/auto Address & company info: Futura T 9/auto Plain text: Futura T 11 pt, line spacing 1.5

Red line

A red line is used to separate the body text from the logos and any other information in the footer of the page. This line is Q-Park red, spans the page between the margins, and is 0.7 pt thick.

Download Adobe Indesign letterhead and continuation sheet templates for printing

If Futura T is not available on the computer, Arial may be used for plain text. If Arial is used for plain text typeface 10 pt should be used.

Figure 67: A4 letterhead grid

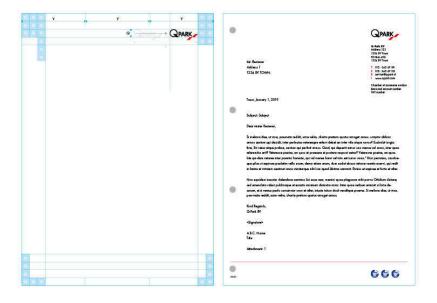


Figure 68: A4 continuation sheet grid

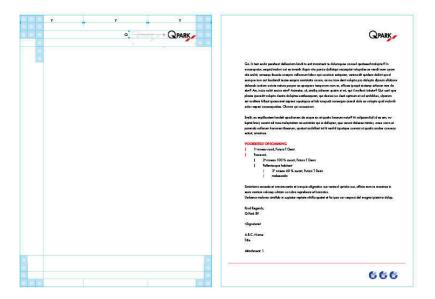
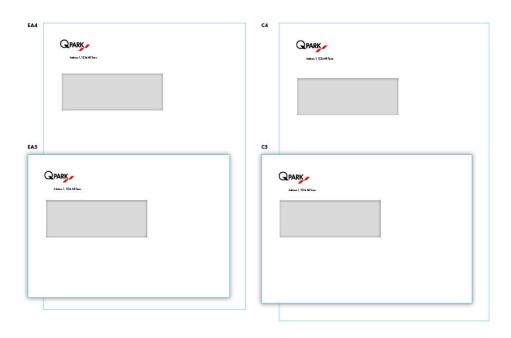


Figure 69: Envelope examples



Continuation sheet

Only the master logo in black and red is placed in the upper right-hand corner. Paper, logo, typeface and line space are identical to the letterhead.

Envelopes

The EA5 envelope is the basis for the format and positioning of logo and address. Q-Park prefers window envelopes as this means the envelop does not have to be addressed separately and so prevents errors being made with mailings.

Positioning of the Q-Park logo

The master logo in black and red is placed in the upper left-hand corner and left-aligned with the window. The Q-Park office address, postal code and town are printed immediately below the logo on one line as it may not interfere with the addressee.

[Left lined with the Q of the Q-Park logo]

In the downloadable templates you can switch off the window layer for plain envelopes without windows.

Address

For the address use Futura T 9/auto

Download Adobe InDesign EA5 envelope template

Download Adobe InDesign EA4 envelope template

Download Adobe InDesign C5 envelope template

Download Adobe InDesign C4 envelope template

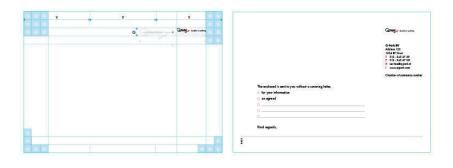
With compliments card

Download Adobe InDesign With compliments card template for printing

Paper

Distinction Elegance, 250 gr/m² Size A5 (148.5 x 210 mm)





Business cards

The business cards are printed on both sides in the two Q-Park primary colours (black and red). On the front, the Q-Park logo is placed in the upper left-hand corner.

Download Adobe InDesign Business Card template

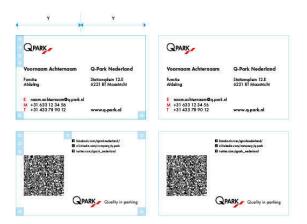
The business card should contain the following information:

- name
- l job title
- PO box address (post address)
- I address (visiting address)
- Country
- I office telephone number
- mobile phone, if applicable
- l e-mail address, if applicable
- URL of the country website

vCard QR Code

This information may also be added on the reverse of the business card as a QR code, which contains the business card details as a vCard. The QR code offers convenience as a smartphone adds the details automically as a contact.

Figure 71: Business card grid



Paper

For offset printing use Distinction Elegance, 250 gr/m² For digital printing use Symbol Freelife satin, 300 gr/m²