CONTENTS

BRAND IDENTITY	5
Brand voice & Tone of voice	6
Effective communication is crucial	7
VISUAL IDENTITY	8
Logo	8
Colour	17
l Typography	24
Icons	26
l Programme logos	27
REAL ESTATE	28
l House style manual	28
Customer Guiding System	36
Partnership signage	50
EV-charging points manual	55
I Mobility Hub signage manual	62
I A1 frames	94
STATIONARY	96
Digital stationary	96
I Printed stationary	98
COMMUNICATIONS	103
l Guidelines	103
Conventions for visuals and the logo	113
Tone of voice and Writing guidelines	114
Corporate English style guide	121
l Tools	128
Marketing Communications Code	130
Tone of voice	131
PR	132
Press / Media protocol	132
I Guidelines	134
PHOTOGRAPHY	138
APPENDICES	156
GLOSSARY	161

ICONS

In addition to reinforcing the house style in terms of colour and form, icons are mainly used to convey a meaning graphically. The Q-Park icons represent a service, object, action, idea or function.

Figure 32: Icons for motorists, in PFs, are red



Icons for pedestrians, in PFs, are green

Figure 33: Icons for pedestrians, in PFs, are green



Q-Park icons visualise activities and services available in a parking facility. These are indicated in parking facility signage (white on a red, green, blue or light-blue background). They are also shown on parking facility pages of the country websites as monochrome grey icons.

Q-Park icons are available in various formats (AI, PNG and SVG) and some of them in a variety of colours. As there are many icons and frequent additions and/or updates, please check IDEFIX for the latest versions.

If you have any queries about the Brand Identity or need help applying it, please feel free to send an e-mail to sacha.oerlemans@q-park.com

Figure 34: Icons for activities and services



















