CONTENTS	
BRAND IDENTITY	5
I Brand voice & Tone of voice	6
I Effective communication is crucial	7
VISUAL IDENTITY	8
I Logo	8
I Colour	17
I Typography	24
I Icons	26
I Programme logos	27
REAL ESTATE	28
I House style manual	28
I Customer Guiding System	36
I Partnership signage	50
I EV-charging points manual	55
I Mobility Hub signage manual	62
I A1 frames	94
STATIONARY	96
I Digital stationary	96
I Printed stationary	98
COMMUNICATIONS	103
I Guidelines	103
I Conventions for visuals and the logo	113
I Tone of voice and Writing guidelines	114
I Corporate English style guide	121
I Tools	128
I Q-Park terminology	130
I Marketing Communications Code	146
I Tone of voice	147
PR	148
I Press / Media protocol	148
I Guidelines	150
PHOTOGRAPHY APPENDICES	154
GLOSSARY	177

REAL ESTATE STATIONARY COMMUNICATIONS

PUBLIC

RELATIONS

PHOTOGRAPHY APPENDICES

VISUAL IDENTITY

BRAND

IDENTITY

COMMUNICATIONS PUBLIC RELATIONS

ICONS

In addition to reinforcing the house style in terms of colour and form, icons are mainly used to convey a meaning graphically. The Q-Park icons represent a service, object, action, idea or function.

Figure 32: Icons for motorists, in PFs, are red



Icons for pedestrians, in PFs, are green

Figure 33: Icons for pedestrians, in PFs, are green



Figure 34: Icons for activities and services



Q-Park icons visualise activities and services available in a parking facility. These are indicated in parking facility signage (white on a red, green, blue or light-blue background). They are also shown on parking facility pages of the country websites as monochrome grey icons.

Q-Park icons are available in various formats (AI, PNG and SVG) and some of them in a variety of colours. As there are many icons and frequent additions and/or updates, please check IDEFIX for the latest versions.

If you have any queries about the Brand Identity or need help applying it, please feel free to send an e-mail to sacha.oerlemans@q-park.com